

Please note that these Programme Rules do not apply to Wealth and Investment World, World Elite and World Elite Metal MasterCard Credit Card Clients (“Wealth and Investment Clients”). Wealth and Investment Clients will need to contact their Relationship Manager for more information.

## 1 Collection Rates

### 1.1 Up to 1.25% back in Rewards Points on all Qualifying Purchases

You will Collect Rewards Points at the following percentage of your Card spend when you use your Card to pay for Qualifying Purchases at any store other than a Participating Grocery Retailer (except where the Spend Cap in 1.2.2 below has been exceeded) or Caltex Forecourt:

| Qualifying Standard Bank Card | Tier 1<br>0 - 400<br>tiering points | Tier 2<br>401 - 550<br>tiering points | Tier 3<br>551 - 700<br>tiering points | Tier 4<br>701 - 850<br>tiering points | Tier 5<br>851+<br>tiering points | Collect Cap |
|-------------------------------|-------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|----------------------------------|-------------|
| Credit                        | 0.5%                                | 0.6%                                  | 0.8%                                  | 1.25%                                 | 1.25%                            | R3000       |
| Debit/Cheque                  | 0.2%                                | 0.35%                                 | 0.55%                                 | 0.8%                                  | 0.8%                             |             |

### 1.2 Up to 20% back in Rewards Points on Qualifying Grocery Purchases

1.2.1 You will Collect Rewards Points at the following percentage of your Card spend when you use your Card (excluding SnapScan or MasterPass) to pay for Qualifying Grocery Purchases at any Participating Grocery Retailer:

| Qualifying Standard Bank Card | Tier 1<br>0 - 400<br>tiering points | Tier 2<br>401 - 550<br>tiering points | Tier 3<br>551 - 700<br>tiering points | Tier 4<br>701 - 850<br>tiering points | Tier 5<br>851+<br>tiering points | Collect Cap |
|-------------------------------|-------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|----------------------------------|-------------|
| Credit                        | 1%                                  | 1.5%                                  | 3%                                    | 10%                                   | 20%                              | R2000       |
| Debit/Cheque                  | 0.5%                                | 1%                                    | 2%                                    | 5%                                    | 5%                               |             |

1.2.2. You will Collect Rewards Points at Participating Grocery Retailers at the percentages set out in the table above on 20% of your total monthly Card spend. Your Qualifying Grocery Purchases from Participating Grocery Retailers that exceed 20% of your total monthly Card spend, will Collect Rewards Points at up to 1.25% of your total Card spend as set out in clause 1.1 above.

### 1.3 Up to 5% back in Rewards Points at Participating Rewards Retailers

1.3.1 You will Collect Rewards Points at the following percentage of your Card spend when you use your Card (excluding SnapScan or Masterpass) to pay for Qualifying Purchases at the following Participating Rewards Retailers:

| Participating Rewards Retailer | Tier 1<br>0 - 400<br>tiering points  | Tier 2<br>401 - 550<br>tiering points | Tier 3<br>551 - 700<br>tiering points | Tier 4<br>701 - 850<br>tiering points | Tier 5<br>851+<br>tiering points | Collect Cap          |
|--------------------------------|--|---------------------------------------|---------------------------------------|---------------------------------------|----------------------------------|----------------------|
| Clicks                         | 1% (on Qualifying Purchases excluding prescription medications, dispensary fees, airtime or gift card purchases)   |                                       |                                       |                                       |                                  |                      |
| FreshStop                      | 5% (on all Qualifying Purchases)   |                                       |                                       |                                       |                                  | R100 per Fixed Cycle |
| Incredible Connection          | 1.25% (on all Qualifying Purchases)  |                                       |                                       |                                       |                                  |                      |
| KFC                            | 1% (on all Qualifying Purchases)   |                                       |                                       |                                       |                                  |                      |
| Makro                          | 0.75% (on all Qualifying Purchases and Rewards Points Redeemed, excluding food, groceries, liquor, cellular products, delivery charges, financial services (such as extended warranties), trade debtors account payments and gift cards)   |                                       |                                       |                                       |                                  | R500 per Fixed Cycle |
| Netflorist                     | 2.5% (on Qualifying Purchases)   |                                       |                                       |                                       |                                  |                      |
| OneDayOnly                     | 1.75% (on Qualifying Purchases)  |                                       |                                       |                                       |                                  |                      |
| Tiger Wheel & Tyre             | 1.5% (on all Qualifying Purchases between R1 - R500)<br>2.5% (on all Qualifying Purchases between R501 - R1500)<br>3.5% (on all Qualifying Purchases over R1501)   |                                       |                                       |                                       |                                  | R150 per Transaction |
| Zando                          | 3.75% (on all Qualifying Purchases)  |                                       |                                       |                                       |                                  |                      |
| Altech Netstar                 | <b>Altech Netstar products purchased before February 2016</b><br>R19 per month back in Rewards Points on a Sleuth system at a monthly subscription fee of R109<br>R41 per month back in Rewards Points on an Early Warning system at a monthly subscription fee of R200<br>R60 per month back in Rewards Points on a Cyber Sleuth Supreme system at a monthly subscription fee of R229<br><b>Altech Netstar products purchased from February 2016</b><br>R19 per month back in Rewards Points on a Safe and Sound at a monthly subscription fee of R109<br>R41 per month back in Rewards Points on a Safe and Sound Plus at a monthly subscription fee of R149<br>R60 per month back in Rewards Points on a Safe and Sound Early Warning at a monthly subscription fee of R179 |                                       |                                       |                                       |                                  |                      |

1.3.2 In addition to the rates set out above, you will Collect up to 1.25% (as set out in clause 1.1 above) per transaction per Fixed Cycle at Participating Rewards Retailers, excluding Altech Netstar.

#### 1.4 Up to R2 back in Rewards Points per litre of fuel purchased from Caltex Forecourts

1.4.1 You will Collect Rewards Points at the following rates per litre of fuel purchased at any Caltex Forecourt, up to a maximum of 20% of your total monthly Card spend:

| Qualifying Standard Bank Card | Tier 1<br>0 - 400<br>tiering points | Tier 2<br>401 - 550<br>tiering points | Tier 3<br>551 - 700<br>tiering points | Tier 4<br>701 - 850<br>tiering points | Tier 5<br>851+<br>tiering points | Collect Cap |
|-------------------------------|-------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|----------------------------------|-------------|
| Credit                        | 20cpl                               | 40cpl                                 | 60cpl                                 | R1pl                                  | R2pl                             | R1000       |
| Debit/Cheque                  | 20cpl                               | 30cpl                                 | 40cpl                                 | 50cpl                                 | 50cpl                            |             |

\*cpl means cents per litre

\*pl means per litre

1.5 Please note that you will **not** Collect Rewards Points on purchases relating to gambling, toll fees, cash advances, electronic funds transfers, inter-account transfers and/or payments, cash withdrawals, foreign exchange purchases, cheques issued, stop and/or debit orders, fuel not purchased at a Caltex Forecourt and garage card purchases.

## 2 Collection Cap

2.1 The Collection Cap is the maximum value of Rewards Points you can Collect from us in each Fixed Cycle as set out below:

2.1.1 R3,000 for Card spend on Qualifying Purchases at any store other than a Participating Rewards Retailer, Participating Grocery Retailer or Caltex Forecourt;

2.1.2 R2,000 for Card spend at Participating Grocery Retailers;

2.1.3 R1,000 for Card spend at Caltex Forecourts.

2.2 The following Collection Caps apply to the specific Participating Rewards Retailers mentioned below:

2.2.1 R100 per Fixed Cycle from FreshStop stores situated at Caltex Forecourts;

2.2.2 R500 per Fixed Cycle from Makro stores; and

2.2.3 R150 per transaction at Tiger Wheel & Tyre stores.

## 3 Rewards Tier Points

3.1 Your Tiering Points are based on your monthly banking activity and the number of qualifying Standard Bank products and services that you use every month as set out in clause 5 below. The following criteria will be applied in order to calculate your Tiering Points:

| Qualifying criteria  | Frequency/Value   | Monthly Tiering Points                     |
|--|---|--|
| 1 Use the <b>Standard Bank app, Internet and/or Cellphone banking</b> for customer initiated transactions (excluding pre-paid vouchers)  | 4 times a month   | 50   |
| 2 Receive all your <b>Current account</b> statements via email   | Monthly   | 50   |
| 3 Give us <b>consent</b> to send you internal marketing material   | Monthly   | 100  |
| 4 <b>Update your personal contact</b> details at a branch  | Once every 12 months  | 50   |
| 5 Hold a transactional Current account for <b>at least three years</b> (excluding transactional savings and Credit Cards)  | At least 3 years  | 100  |
| 6 Meet the minimum <b>monthly deposit</b> <sup>1</sup> amount in a transactional Current account (excludes transactional savings and Credit Cards)   | Monthly deposit of:<br>R5 000 – R9 999.99<br>or<br>R10 000 or more  | 50<br>or<br>100                            |
| 7 Hold an active <sup>2</sup> Standard Bank <b>Home Loan</b> <sup>3</sup>  | Ongoing limited to one Home Loan per month  | 50   |
| 8 Hold an active <sup>2</sup> Standard Bank <b>Vehicle and Asset Finance agreement</b> <sup>3</sup>  | For each product per month  | 50   |
| 9a Hold a qualifying <sup>3</sup> <b>Fixed term Savings and/or investment account</b> and keep an average monthly balance across all products in the same investment term category.<br><br>9b Hold <b>other qualifying</b> <sup>3</sup> <b>Savings and/or investment accounts</b> and keep an average monthly balance across all products. | Average monthly balance of R25 000 or more, for an investment term of:<br>6 – 11 months<br>and/or<br>12 months and more<br>Average monthly balance of:<br>R10 000 – R49 999.99<br>or<br>R50 000 or more | 75<br>and/or<br>150<br><br>50<br>or<br>100 |
| → <b>Tiering Points collected from rule 9 are capped at 200 per month.</b> ←   |   |  |
| 10 Have an active <sup>2</sup> qualifying <sup>3</sup> Standard Bank <b>Personal Loan</b>  | For each product per a month  | 75   |
| 11 Hold a qualifying <sup>3</sup> Standard Bank <b>Insurance policy</b>  | For each product per a month  | 50   |
| 12 Buy <b>Foreign Currency</b> from us using your transactional Current account  | >R7 500 in 12 months  | 50   |
| 13 <b>Draft a Will</b> through us and keep in safe custody   | Monthly   | 25   |

<sup>1</sup> Inter-account transfers are excluded.

<sup>2</sup> Only loan accounts with debit balances qualify to collect Tiering Points.

<sup>3</sup> The list of qualifying products is set out in clause 5 below.

#### 4 Rewards Tier Level

- 4.1 We will calculate your Rewards Tier Level using your Tiering Points. The number of Tiering Points you have will determine your Rewards Tier Level. The number of Tiering Points required for each Rewards Tier Level are:
- 4.1.1 Tier 1: 0 to 400 Tiering Points;
- 4.1.2 Tier 2: 401 to 550 Tiering Points;
- 4.1.3 Tier 3: 551 to 700 Tiering Points;
- 4.1.4 Tier 4: 701 to 850 Tiering Points;
- 4.1.5 Tier 5: 851 and more Tiering Points, as well as a minimum of R20 000 card spend on your qualifying Standard Bank personal Credit Card per fixed cycle or accumulated across all your qualifying Standard Bank personal Credit Cards.

#### 5 Qualifying products

The qualifying Standard Bank products and services that will contribute towards your Tiering Points are set out below:

- 5.1 **Debit Cards:**  
Standard Bank VISA/MasterCard Debit Card, Access Banking Blue Debit Chip Card and Student Achiever Debit Card.
- 5.2 **Cheque Cards:**  
Student Achiever Blue/Silver Cheque Card, Elite Banking Gold Cheque Card, Consolidator Banking Gold Cheque Card, Prestige Banking Titanium Cheque Card, Young Professional Cheque Card, Private Banking Platinum Cheque Card, Wealth and Investment Cheque Card.
- 5.3 **Credit Cards:**  
AccessCredit Credit Card, Blue Credit Card, Gold Credit Card, Titanium Credit Card, Young Professional Credit Card, Platinum Credit Card, World Citizen Credit Card, World MasterCard Credit Card, World Elite MasterCard Credit Card and World Elite Metal MasterCard Credit Card.
- 5.4 **Savings and Investments:**
- 5.4.1 **Fixed term accounts:** Fixed Deposit\*, Senior Citizen\* Fixed Deposit\*, Electronic Fixed Deposit\*, Consolidator Fixed Deposit\*, ContractSave (General and Premium accounts), Shareplus Deposit and BonusPlus Deposit.  
**\* With a term of at least 6 months.**
- 5.4.2 **Other Savings and Investment accounts:** PureSave Account, AccessSave, Notice Deposit, MarketLink, Tax Free Call Deposit, Tax Free Call Plus, Electronic Call Deposit, Electronic 32-Day Notice Deposit, MoneyMarket Call Account, Tiered Rate Call Deposit, Personal Book PlusPlan, Personal AutoBank PlusPlan, Retail/Wholesale Call Deposit, Notice Deposit (AutoPlus Linked), Prestige Book PlusPlan, Elite Book PlusPlan, Staff AutoBank PlusPlan, Staff Book PlusPlan, Elite AutoBank PlusPlan, Prestige AutoBank PlusPlan, Consolidator AutoBank PlusPlan, Non-Resident PlusPlan, Enterprise Book PlusPlan and Enterprise AutoBank PlusPlan.
- 5.5 **Personal Loans:**  
Medium Term Loan, Revolving Credit Plan Loan, Achiever Plan Credit and Accessloan.
- 5.6 **Home Loans:**  
All personal home loans with debit balances, excluding Business Mortgages and Commercial Loans.
- 5.7 **Vehicle and Asset Finance:**  
Financial Rent (Consumer), Instalment Sale, Financial Lease, Full Maintenance Lease and Operating Rental.
- 5.8 **Insurance Products:**
- 5.8.1 Standard Bank Prestige Warranty, Standard Bank Standard Warranty, Innovation Prestige Warranty, Innovation Standard Warranty, Upfront Warranty (Prestige and Standard), Standard Bank Accident Protection Plan\*, Home Loan Protection Plan, Vehicle Asset and Finance Protection Plan (Credit Life – Motor Finance), Home Owners Comprehensive, Credit Card Protection Plan, Standard Bank Funeral Plan, Personal loan Protection Plan, Stansure\*, Standard Bank Legal Assist Plan and Standard Bank Unity Hospital Cash Plan.  
**\*Only when the premium is paid by the policyholder**
- 5.8.2 Only the above products which are underwritten by Standard Insurance Limited or Liberty Life will qualify to collect Tiering Points.
- 5.9 **Forex Products**  
TravelWallet, Foreign Notes and MoneyGram.

#### 6 Social Media Rewards

- 6.1 Social Media Rewards are the Rewards we award you for your social media posts on Twitter, and/or Instagram. In order to qualify for Social Media Rewards you must:
- 6.1.1 have a Twitter and/or Instagram (Social Media) account;
- 6.1.2 link your Social Media account to your Rewards Account by:
- visiting the UCount Rewards website [www.standardbank.co.za/UCount](http://www.standardbank.co.za/UCount);
  - clicking on "Collect more by linking your Social Network"; and
  - adding the Social Media account you would like to link to your Rewards Account,
- 6.1.3 mention #UCount in a positive or neutral manner on Social Media by:
- posting a picture and mention #UCount; and/or
  - re-tweeting or sharing a #UCount related tweet or post.
- 6.2 **You must use the appropriate hashtag, being #UCount. Mentioning UCount Rewards without the correct hashtag will not qualify for rewards points.**
- 6.3 **Social Media posts are subject to moderation for the quality and originality of posts by us.**
- 6.4 You will fall into one of the categories below based on the number of followers you have on your social media account:
- 6.5 Rewards will be allocated to you depending on the category you fall into as set out below:

| Category | Number of followers     |
|----------|-------------------------|
| A        | 10 000+ followers       |
| B        | 1001 - 10 000 followers |
| C        | 0 - 1000 followers      |

**6.6 You will receive Social Media Rewards up to a maximum of 4 times over a 2 week period. That is a maximum of 8 actions, across linked Social Media profiles, that will be rewarded.**

| Activity                     | Points allocation  |
|------------------------------|--------------------|
| Link a social account        | A=200, B=100, C=50 |
| Using #UCount only           | A=50, B=30, C=10   |
| Using #UCount with a picture | A=70, B=50, C=30   |
| Retweet or sharing #UCount   | A=50, B=30, C=10   |

**7 Participating Rewards Retailers**

The Participating Rewards Retailers are Altech Netstar, Clicks, FreshStop, Incredible Connection, KFC, Makro, Netflorist, OneDayOnly, Tiger Wheel & Tyre and Zando.

**8 List of Participating Redemption Retailers**

The Participating Redemption Retailers are: Clicks, FreshStop, Incredible Connection, KFC, Makro, Netflorist, OneDayOnly, Tiger Wheel & Tyre Zando, Bidvest Premier Airport Lounges and Caltex Forecourts.

**9 Participating Grocery Retailers**

The Participating Grocery Retailers are Checkers, Checkers Hyper, Food Lovers Market, Fruit & Veg City, Makro, Pick n Pay, Shoprite, SPAR and Woolworths, except where these stores are situated at fuel forecourts.

**10 Fees**

The fees in connection with UCount Rewards are:

10.1 Annual membership fee: R240

10.2 Monthly membership fee: R20

10.3 Re-joining fee: R35

10.4 Card replacement fee: R25

10.5 Balance request SMS: R1

10.6 PIN reset fee: first 3 (three) PIN resets are free, and thereafter 35 Rewards Points (R3,50) per PIN reset, which will be deducted from your Rewards Account.